

ALTERNATE LOCATION DEPARTURES/PICKUPS

Instances where guests need to be flown back to Whistler base instead of Pemberton base and they do not have a vehicle for transportation.

If possible and convenient for your group, we encourage guests to leave a vehicle at our Whistler base on your way to Pemberton. If this is not possible then:

- **Blackcomb will provide our shuttle transport if we have staff or vehicles available. This could either be transporting all guests via the shuttle bus, or just the vehicle owner(s) with an alternate BH company vehicle.**
- **If we are unable to provide transportation, we will call a taxi for the clients to transport from Whistler Heliport to Pemberton Airport to return the guests to their vehicles. The cost of the taxi will be the responsibility of the guest.**
- **You call a nice local friend to take you from the Whistler Heliport to the Pemberton Airport.**

**Please note, no additional cost will be added to your group for a landing at Whistler base.*

WEATHER ACCESS/EGRESS REFUND GUIDELINES

AlpX Guided Groups

> 24 hours before scheduled departure from Yurt

You will be refunded for each full 24 hour day of guiding that is not redeemed, and each night of accommodation forfeited. Less \$300 admin fee.

<24 hours & forfeiture of 1 night

You will be refunded for one night of accommodation, but no refund on guiding. Less 10% admin fee.

Early morning pickup on scheduled day of departure

No refund will be applied

Extra night/day required

You will be charged for each additional day of Guiding, and 50% of each additional night.

Yurt Accommodation Only Group

> 24 hours before scheduled departure from Yurt

You will be refunded for each of accommodation, less 10% admin fee.

Early morning pickup on scheduled day of departure

No refund will be applied